



AGRITURISMO RULES

CHECK-IN

- *Except for special needs of our guests, check-in is from 3:00pm to 8:00pm.*
- *Customers are invited, upon arrival, to provide the Reception with an identification document to complete the registration formalities.*
- *The price agreed for the stay in our Agriturismo includes the use of the room, breakfast, the supply of towels and sheets. Extra linen change is not included in the price, like also extraordinary cleaning.*
- *For entry and exit from the structure there are no timetables to be respected, guests can leave and return as they please.*
- *For public safety reasons, guests are also not allowed to give access to other people within the Masseria at any time.*

CHECK-OUT

- *On the day of departure, the rooms must be clear out by 11.00 am. A delay of more than 1 hour will result in an additional night being charged.*

BREAKFAST

- *Breakfast is served from 8.00am to 11.00am. Guests are pleased to inform, at the time of booking, any food intolerances and allergies.*
- *It is always forbidden to prepare and eat meals in the rooms. It is also forbidden to use the kitchen and dishes except in special agreements.*

PROHIBITIONS AND GENERAL RULES AND FOR THE USE OF THE POOL

- *Smoking is prohibited inside the premises*
- *In the swimming pool area, children and teenagers must be accompanied by adults*
- *The use of the swimming pool is strictly prohibited from 8.00 pm*
- *Everyone is required to behave in a way that does not cause discomfort and harassment to other users and harm things and people.*
- *Each guest is required to compensate for any damage caused to the Masseria and for the improper use of complementary equipment. At the end of the stay, the keys must be returned. In case of loss the damage will be charged.*
- *Masseria declines all for any personal items left unattended in the rooms or common areas. It will be the responsibility of the guests to keep personal valuables, both in the rooms and in the common areas.*
- *We are not liable for any disservices due to total or partial lack of supplies such as gas, electricity, water, telephone line or internet connection not dependent on our will.*

DOGS

- *Dogs are welcome (with a supplement of 30 euros per day) but in the common areas we ask you to kindly keep them on a leash out of respect for other guests who may be afraid. Should they cause damage to the room or the common areas of the Masseria, it will be quantified and paid at check out.*

We thank you for choosing our structure and wish you a good holiday.